

Silver Lining Standard Tariff

Inbound Rates

Number Type	Rental per number month	Price band	Rate
01,02,03	£15	n/a	6.00ppm
0800	£15	n/a	From landlines: 10.00ppm
			From mobiles: 14.00ppm
0843, 0844, 0845 0870, 0871	£15	1.00 ppm	10.00 ppm
		2.00 ppm	9.00 ppm
		3.00 ppm	8.00 ppm
		4.00 ppm	7.00 ppm
		5.00 ppm	6.00 ppm
		6.00 ppm	5.00 ppm
		7.00 ppm	4.00 ppm
		8.00 ppm	3.00 ppm
		9.00 ppm	2.00 ppm
		10.00 ppm	1.00 ppm
		11.00 ppm	0.00 ppm
		12.00 ppm	-1.00 ppm
13.00 ppm	-2.00 ppm		

Inbound Services

Service	Price
Hosted Contact Centre	£1250 per month; plus
	£95 per supervisor per month; plus
	£45 per agent per month
Network based call recording	1.5ppm
Network based call recording storage	£1 per 1000 minutes per month
Number Porting Fee (in)	£150
Number Porting / Migration Fee (out) per standard number	£10
Number Porting Fee (out) per Silver number	£750
Number Porting Fee (out) per Gold number	£1,500