

# Transform Your Business With Our Comprehensive IT Solutions

## Explore Our Versatile Packages, Starting At Just 5 Users.

Experience the difference with Silver Lining Convergence. Let us empower your business with cutting-edge technology and robust support, ensuring you stay ahead in today's competitive landscape.

### LITE

**£99**  
Monthly

- ✓ Microsoft 365 Standard & Email Support
- ✓ Remote Monitoring & Advanced Security
- ✓ Website Hosting with 99.9% Uptime
- ✓ Dark Web Monitoring
- ✓ Security Awareness Training
- ✓ Simulated Phishing Emails
- + Telephony with Horizon Or Teams
- + Softphone & Mobile App
- + Call Recording & Call Retention

### We Recommend ESSENTIALS

**£249**  
Monthly

- ✓ Includes Everything from Lite Plan
- ✓ Silver Support Package (1 hour)
- ⬆ 1TB Cloud Backups on Device, Email & Mobile
- + Telephony with Horizon or Teams
- + Softphone & Mobile App
- + Call Recording & Call Retention

### ENHANCED

**£449**  
Monthly

- ✓ Includes Everything from Lite Plan
- ✓ Gold Support Package (2 hours)
- ✓ Free Website Migration
- ✓ Telephony with Horizon Or Teams
- ✓ Softphone & Mobile App
- ✓ Call Recording & Call Retention
- ⬆ 2TB Cloud Backups on Device, Email & Mobile

### ULTIMATE

**£949**  
Monthly

- ✓ Includes Everything from Lite Plan
- ✓ Microsoft 365 Premium Upgrade
- ✓ Platinum Support Package (4 hours)
- ✓ Dedicated IP Address
- ✓ Free Website Migration
- ✓ Telephony with Horizon & Teams
- ✓ Softphone & Mobile App
- ✓ Call Recording & Call Retention
- ⬆ 4TB Cloud Backups on Device, Email & Mobile

+ Optional Extras    ⬆ Upgradable

**Join the many businesses thriving with our comprehensive IT solutions.**  
Contact us at **0345 683 11 11**, email [info@silver-lining.com](mailto:info@silver-lining.com) or visit [silver-lining.com](http://silver-lining.com) to learn more.



# Tailored IT Packages for Modern Businesses

Silver Lining Convergence stands at the forefront of IT & Telecoms solutions, offering unmatched expertise and a commitment to security and innovation. Our services are designed to support your business's growth and operational excellence.



## Microsoft 365




Enhance team productivity with Microsoft 365 Business. This comprehensive solution includes essential Office apps, business email via Outlook, Microsoft Teams for seamless collaboration, and cloud storage starting at 1 TB per user, with options to increase as needed.

It is ideal for improving workflows and communication, offering a robust suite of tools to support your business operations and drive efficiency.

Enjoy enhanced security features and continuous updates, ensuring your team always has access to the latest technology. Perfect for businesses of all sizes looking to streamline their processes and foster better team collaboration.

## Managed IT Support

Silver Lining offers its customers three levels of support: Silver, Gold and Platinum. If you would like to talk about changing your level of support, please speak to your Account Manager.

 <b>Silver Support</b> Monday - Friday (Excluding Bank-Holidays)	 <b>Gold Support</b> 24/7 Days a week (24/7 Support)	 <b>Platinum Support</b> 24/7/365 (24/7/365 Support)
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Enhanced Support can be added to any of these agreements, which will include:

- ✓ Up to 2 hours of remote access to support the customers system administrator.
- ✓ A quarterly engineering site visit to perform a "health check" on the installed system.
- ✓ A quarterly technical update to provide the latest system and enhancement information.

## STAY CONNECTED

Keep your business connected with our Full Fibre Broadband from **£25.00\*** per month

## Acronis Cyber Backup Cloud

Protect your data with Acronis Cyber Backup Cloud. Safeguard devices, servers, and email with ransomware protection and reliable recovery.

## Premium Website Hosting

Host your website on our high-performance private cloud for fast, secure, and reliable service.

## Security Awareness Training

Identify your staffs' individual security blind spots and automate the fix with user-tailored training programmes.

## Phishing Simulation

Assess and eliminate employee vulnerability to sophisticated phishing scams with easily deployable simulations and micro-learning for at-risk users.

## Dark Web Monitoring

Secure your business against the hidden dangers of the dark web through actionable dark web monitoring and instant breach alerts.

## VoIP Phone System

Upgrade to Horizon or Teams VoIP for advanced call options, scalability, and clear quality. Keep your team connected, in the office or remotely.

## BESPOKE PACKAGE

Speak to us about tailoring any of our packages to suit your business needs.

**Get in touch to find out how our tailored IT packages can benefit your business.**  
Contact us at 0345 683 11 11, email [info@silver-lining.com](mailto:info@silver-lining.com) or visit [silver-lining.com](http://silver-lining.com) to learn more.

